BitGo

# Security Backed By Real Protections

## BitGo provides insurance coverage for loss, theft, or misuse whenever we hold all keys on your behalf

BITGO STATS

established in
**2013**

**BTGO**
LISTED
**NYSE**

**FEDERALLY CHARTERED DIGITAL ASSET BANK**
authorized by the OCC

UP TO
**$250M**
in insurance coverage[1]

**7**
regulated entities across the globe

**5,800+**
institutional clients in 100+ countries

**1.1M+**
total users

**1,800+**
coins and tokens supported

**SOC1 TYPE 2**
**SOC2 TYPE 2**
certified

### INSURANCE COVERAGE OVERVIEW

- BitGo holds an insurance policy for $250 million on digital assets where all keys are maintained by BitGo's regulated entities
- The policy includes coverage against copying and theft of private keys, theft by employees, or misconduct by BitGo staff and executives, as well as key loss
- Coverage applies only when BitGo holds all keys, covering all qualified custody accounts (including Go Accounts)
- BitGo pays any and all deductibles, as it is the party directly insured under the policy
- The policy is provided by a syndicate of insurers in the Lloyd's of London and the European Marketplace

### SECURITY AND PREVENTION MEASURES

BitGo's security architecture is designed to prevent breaches and minimize their impact:



**Wallet Segregation**
Client assets are fully segregated, held separately from both other clients' assets and BitGo's own holding



**Technology**
All wallets are secured using Multi-Sig or TSS technology, eliminating single points of failure



**Cold Storage**
Keys are stored offline in purpose-built bank-grade vaults



**Transaction Controls**
Executing a transaction requires multiple parties with separated responsibilities



**Signing Process**
BitGo's signing process is deliberately thorough, involving multiple steps to ensure security



**Operational Audit**
Strict policies govern personnel changes, system recovery, and ongoing activity audits

[1]bitgo.com/resources/insurance

**Schedule a call** or visit **bitgo.com**

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### FREQUENTLY ASKED QUESTIONS

**1. What isn't covered?**

BitGo's insurance policy does not apply in cases where the client or a third party holds some of the keys themselves, e.g., "hot" wallets, since BitGo would not be solely responsible for protecting the keys.

**2. How can I purchase additional insurance?**

BitGo collaborates with insurance broker Woodruff Sawyer to help interested clients purchase their own additional insurance.

**3. What insurance is available for hot wallets?**

Clients with hot wallets may be able to purchase key recovery service insurance, as well as additional insurance, through a third-party company,

**4. How would an insurance payout be distributed in the event of a theft or direct loss of property?**

In the event of an incident, proceeds would be paid out in accordance with applicable law and/or BitGo's fiduciary obligations to its clients.

**5. How does BitGo's insurance compare to insurance offered by other custodians?**

Generally speaking, BitGo offers a considerably higher coverage amount than other digital asset custodians.

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